

Q. Is there a limitation on the number of days?

A. During inpatient or outpatient medical stays, meals and lodging are limited to 14 days for each medical stay unless the department prior authorizes additional days. All efforts to secure a temporary place to stay either by the hospital or a nonprofit organization need to be exhausted first.

A recipient may not receive reimbursement for lodging and meals for days the recipient is an inpatient in a hospital or medical facility.

** The Department of Social Services reserves the right to deny coverage for any request made outside the general coverage guidelines of these rules.*

**The Non-Emergency Medical Transportation program must receive a completed claim form within six months following the month the service was provided.*

Contact Information:

Department of Social Services
Office of Finance/EBT,
700 Governors Drive
Pierre, SD 57501

*State Office: 605-773-6527
Toll Free: 1-866-403-1433
Fax: 605-773-8461*

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TITLE XIX

Non-emergency Medical Transportation

Reimbursement of

Mileage

Lodging

Meals

*A program by the South Dakota Department
of Social Services, contact us at:*

1-866-403-1433

As a recipient of the Title XIX South Dakota Medicaid Program, you may be eligible for non-emergency medical transportation reimbursement.

Q. What can I be reimbursed for?

A. The Title XIX Non-Emergency Medical Transportation program may reimburse you for mileage, lodging and meals at the current rate of payment.

Q. How do I know if I qualify for non-emergency medical transportation reimbursement?

A. In order for you to be reimbursed for your transportation you must be on a medical assistance program that provides Title XIX (Medicaid) transportation coverage.

Transportation must be to the closest medical facility or medical provider capable of providing the necessary services. The service must be a Medicaid covered service that is provided by a medical provider who is enrolled in the medical assistance program.

Q. If I have a medical appointment within the city I live, can I get reimbursed?

A. No. Mileage is limited to the actual miles between two cities and does not include miles driven within the city.

Q. Can I get reimbursed to travel to my Primary Care Provider (PCP)?

A. Transportation to the closest PCP is reimbursable. If travel is not to the closest PCP, transportation will only be reimbursed if a "good cause" exception has been granted from the Managed Care Program. Lodging and meals are not reimbursable when travel is to a PCP.

Q. If my Primary Care Provider (PCP) refers me to a medical specialty provider, do I need a copy of my referral card?

A. Yes. Trips to medical specialty providers other than your PCP require a referral card.

Q. What do I need to do to get travel reimbursement to and from my medical appointment?

A. The Title XIX Medical Transportation Reimbursement Form must be completed and signed by the recipient, parent or guardian. The *Medical Provider* section of the form must be completed and signed by the receptionist, nurse or medical provider.

The form, along with any necessary documentation, may be turned in at your local Department of Social Services' office, mailed directly to: Department of Social Services, Office of Finance/EBT, 700 Governors Drive, Pierre, SD, 57501, or faxed to (605) 773-8461.

Q. If I had to stay overnight due to my medical appointment, do you need a copy of my motel receipt?

A. Yes. A motel receipt is required for lodging reimbursement. Lodging is reimbursable when the provider is at least 100 miles from the recipient's city of residence and travel is to obtain specialty care or treatment that results in an overnight stay.

Q. When will I receive my reimbursement?

A. You will receive your reimbursement when all required forms and verifications have been received in our office and processed.

Q. How or where can I get the Title XIX Medical Transportation Reimbursement Form?

A. You can obtain the Title XIX Medical Transportation Reimbursement Form at your local Department of Social Services Office, by visiting <http://dss.sd.gov/sdmedx/includes/recipients/title19transportation.aspx>, or by calling toll free 1-866-403-1433.

Q. After my appointment I realized that I forgot to have the medical provider sign the reimbursement form verifying my appointment, what can I do?

A. Mail or fax the reimbursement form to the medical provider to complete the *Medical Provider* section. The medical provider can fax the completed form to our office.

Q. Will I be reimbursed for meals for a same day medical trip?

A. No. Meals will be reimbursed only if an overnight stay is medically necessary and the overnight meets the lodging requirement criteria.